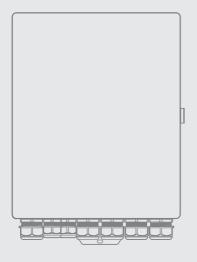


INSTALLATION GUIDE

V1.2

ECOFLOW GATEWAY (SINGLE-PHASE)
AC Distribution Solution





For the latest documents, please scan the QR code or visit: Q, https://enterprise.ecoflow.com/eu/documentation

IMPORTANT

• Before installing, operating, and maintaining the equipment, read and follow Installation Guide.

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Technical Parameters

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SAVE THESE INSTRUCTIONS

This manual contains important instructions that shall be followed during installation and maintenance.

Safety Instructions

I Disclaimer

This product includes essential printed documentation required for setup and basic usage. For detailed manuals, resources, and the most up-to-date information about the product, visit https://homebattery.ecoflow.com/documentation. Fully read and understand the product documentation prior to use. Improper use may result in serious injury, damage, or property loss. By using this product, you agree to and accept all terms outlined in the product documentation. EcoFlow is not liable for losses, damages, or injuries caused by misuse or non-compliance.

I Symbols

The shell or nameplate of this product includes safety symbols to indicate potential hazards. Please review these signs and their meanings as detailed in the table below:

* "This product" or "the device" refers to the EcoFlow PowerBox (Three-Phase) throughout this document.

Symbol	Description
\triangle	CAUTION Disconnect the device from all voltage sources before servicing.
<u>Á</u>	Risk of Electric Shock
Πi	Reading Manual Read the user manual and all safety instructions carefully before installation, operation, and maintenance.
CE	CE Marking The device complies with the essential requirements of the relevant EU legislation.
Z	WEEE Directive Do not dispose of the device as household waste. Follow local electronic waste disposal regulations.



- Before installing, operating, and maintaining the equipment, read and follow Installation Guide.
- All operating and wiring must comply with national and local requirements of the relevant standards.
- Personnel who plan to install or maintain EcoFlow equipment must receive thorough training, understand all necessary safety precautions, and be able to correctly perform all operations.
- Personnel who will install, operate, and maintain the equipment, including operators, trained personnel, and professionals, should possess the local national required qualifications in special operations such as high-voltage operations, working at heights, and operations of special equipment.
- Before connecting cables, ensure that the equipment is intact. Otherwise, electric shocks or fire may occur.
- Before installing, operating, and maintaining the equipment, always disconnect all sources of supply before proceeding.
- Wear proper PPE (Personal protective equipment) before any operations.
- Do not work with power on during installation or maintenance.
- Do not touch the exposed electrical cable or parts with bare hands.
- GROUNDING INSTRUCTIONS: This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock.
- Do not use any unofficial or unrecommended components or accessories. For any replacements, please contact EcoFlow for further assistance.
- Please use the preset holes of this product. Do not drill holes or modify the frame yourself. Otherwise, the warranty will be voided.
- Install the product in a tidy, dry, and well-ventilated environment.
- Follow the environment temperature requirements specified in the product specification to use or store the product. Avoid degradation or damage to the product, or risks to personal safety due to excessively high or low temperatures.
- Do not wet the product, or leave it in a humid environment for an extended period of time. Do not allow the junction box or wire connectors to come into contact with liquids.
- Keep the product out of the reach of children and pets.
- Do not pierce the product with sharp objects.
- Do not insert wires or other metal objects into the product to prevent short circuits.



- Do not disassemble, repair, or modify this product by yourself. For any maintenance or service, contact the EcoFlow Customer Service.
- Do not scrawl, damage, or block any warning labels on the product.
- Do not clean the product with flammable or toxic solvents. Wipe it with a dry soft cloth.



AVOID DIRECT SUNLIGHT, RAIN, OR SNOW



DO NOT MOUNT IN A CROOKED MANNER.

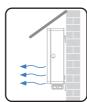


AVOID THE WATER PIPES AND POWER CABLES



AWAY FROM SOLVENT/ GASOLINE/HEAT SOURCE/MOISTURE/ EXPLOSIVE MATERIAL/ FLAMMABLE MATERIAL/INFRARED

RADIATION



WELL-VENTILATED AREA ONLY



1



ALTITUDE

Product Introduction

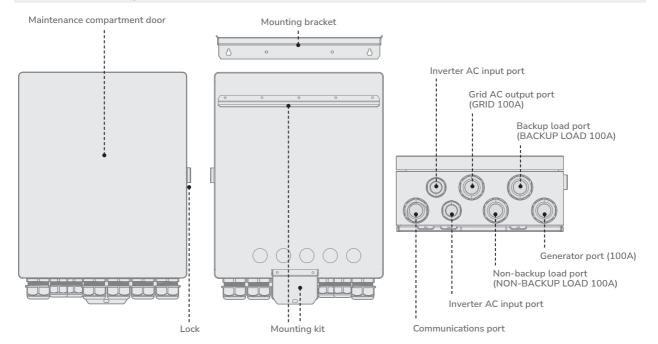
I Product Features

EcoFlow Gateway (single-phase) is a smart backup module that works with EcoFlow PowerOcean single-phase home solar battery systems to build a whole home backup system. In this setup, PowerOcean (single-phase) inverter controls operation of the system, while the Gateway monitors energy usage and manages the switchover between on-grid and off-grid modes. Additionally, the Gateway is compatible with ecologically compatible products such as EcoFlow PowerPulse 2 EV Charger, generator and third-party PV system.

I Appearance



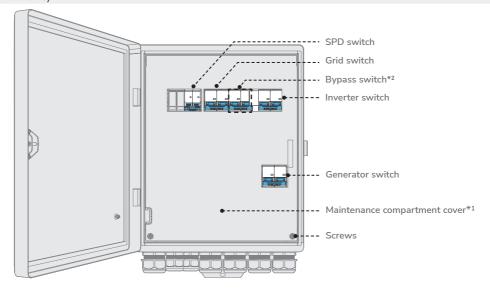
• Before maintenance, power off the main circuit breaker, the inverter, and the DC switches of the inverter and battery.

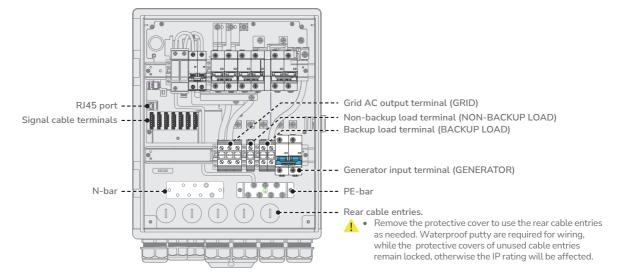


I Maintenance Compartment and Wiring Terminals



- *1 Only authorized personnel can open the maintenance compartment cover to perform electrical connections.
- *2 During deployment and normal use, do not operate the bypass switch. Ensure that the bypass switch is off.
- *3 Use preset cable entries. Do not modify the module frame without permission, otherwise this may void the warranty.



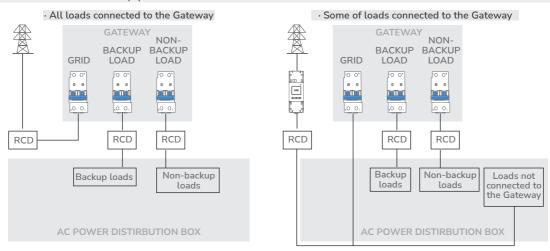


I System Deployment

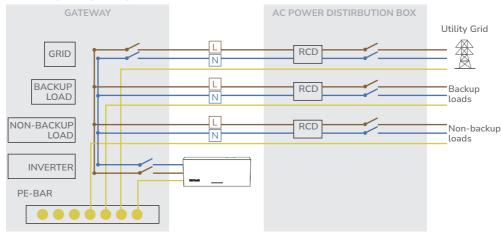
PLAN OF LOADS CONNECTED TO THE GATEWAY



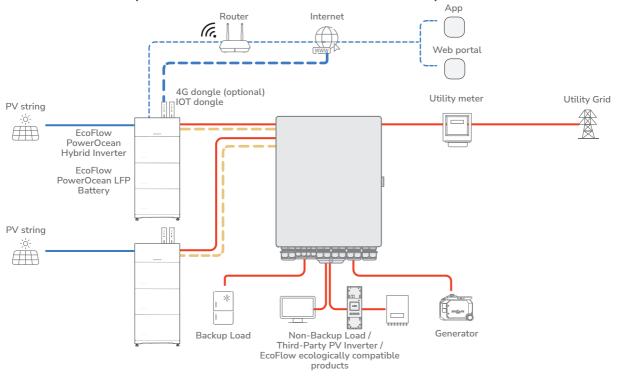
- For a main breaker ≤100A, all or some loads can be connected to the Gateway. For a main breaker >100A, only some of loads are permitted.
- If the generator deployed in the system runs in off-grid mode, make sure the load power is within the generator capacity, otherwise the generator may shut down due to overload.
- Backup loads exceeding off-grid capacity may trip the inverter. Disconnect loads or move low-priority ones to non-backup ports.



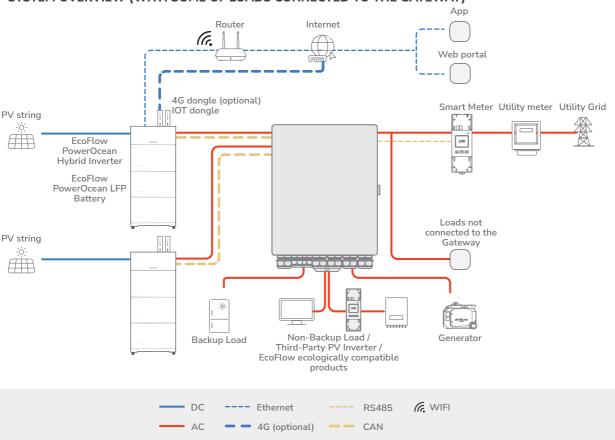
RESIDENTIAL WIRING DIAGRAMS



SYSTEM OVERVIEW (WITH ALL LOADS CONNECTED TO THE GATEWAY)



SYSTEM OVERVIEW (WITH SOME OF LOADS CONNECTED TO THE GATEWAY)

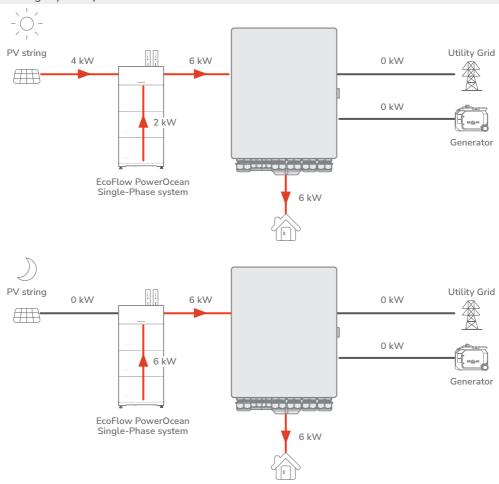


OFF-GRID OPERATING CAPACITY

Off-grid max power is capped by the inverter (e.g., 6 kW) and ESS capacity (e.g., 15 kWh).



• When the inverter is off-grid, make sure the peak load current and duration are within the off-grid running capability of the inverter.



Parameter	EF HD-P1-3K-S1	EF HD-P1-3.68K-S1	EF HD-P1-4.6K-S1	EF HD-P1-5K-S1	EF HD-P1-6K-S1
Off-grid power	3000 W	3680 W	4600 W	5000 W	6000 W

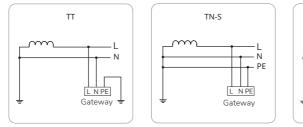
TN-C-S

PΕ

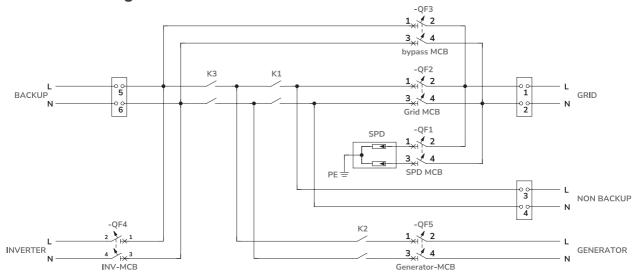
L N PE

Gateway

SUPPORTED POWER GRID TYPES



I Schematic Diagram

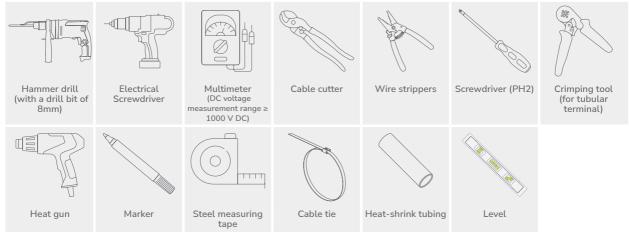


I System Operating Mode

Power supply priority: on-grid > off-grid > generator backup

On-grid mode	When the utility grid is operating normally, the system will automatically transition to on-grid operation. The electrical status under this condition is as follows: all circuit breakers remain switched on, while the bypass switch is switched off; relays K1 and K2 are switched on, while K3 and the N/ PE relay are switched off. In this mode, the utility grid and inverter will supply power to backup/non-backup loads.
Off-grid mode	When the utility grid is abnormal, the system will automatically transition to off-grid operation. The electrical status under this condition is as follows: all circuit breakers remain switched on, while the bypass switch is is switched off; relays K1, K2 and K3 are switched off, while the N/PE relay is switched on. In this mode, the ESS supplies power exclusively to backup loads. The gateway supports connection of 2 inverters, but only one can operate in off-grid mode. The EMS switches between the 2 inverters for alternating operation based on the battery SOC level.
Transitions from on-grid mode to off-grid mode	The Gateway supports on-grid/off-grid transition and power frequency synchronization. Upon sensing grid failure, the Gateway transmits on-grid switch disconnection status to the inverter via CAN bus communication protocol, triggering the inverter's transition to off-grid operation mode. The initial phase reference for inverter off-grid operation is derived from the phase synchronization signal.
Transitions from off-grid mode to on-grid mode	The Gateway supports on-grid/off-grid transition and power frequency synchronization. Upon sensing grid restoration, the gateway initiates a two-stage synchronization sequence: first aligning the inverter's phase and frequency with the utility grid via the phase synchronization signal, followed by regulating the inverter's output voltage to match grid parameters through CAN bus communication. Once synchronization criteria are met, the Gateway switches on the on-grid switch and transmits a grid connection confirmation via CAN bus, triggering the inverter's automatic transition to on-grid operation.
Bypass mode	If a fault is detected, please manually switch on the bypass switch, and the backup loads are powered by the grid.
Generator backup mode	 If the system is equipped with a generator: Generator Start: If ESS SOC < Start Threshold, the generator supplies power to backup/non-backup loads and charges the ESS. Generator Stop: When ESS SOC ≥ Stop Threshold, the generator shuts down, and the ESS supplies backup loads only. Grid Restoration: The system automatically reconnects to the grid, resuming on-grid mode.

I Preparing Tools and Instruments ESSENTIAL TOOLS

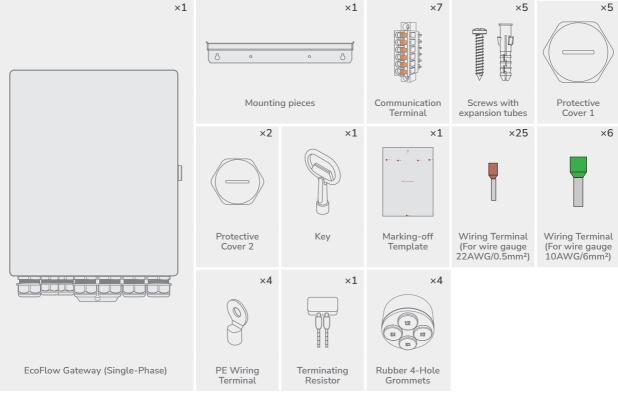


OPTIONAL TOOLS



What's In The Box



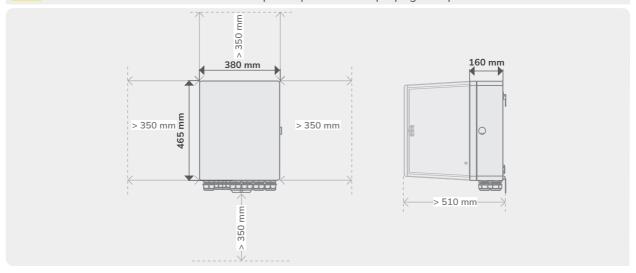


System Installation

I Installation Space Requirements



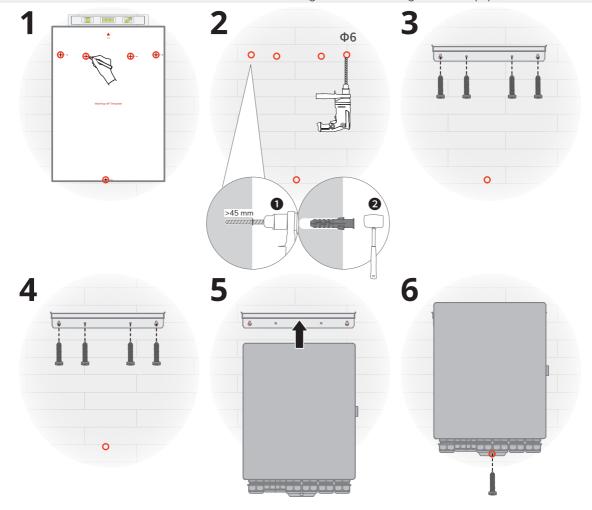
- Reserve sufficient clearance around equipments for installation, operation and heat dissipation.
- Please avoid the inverter's heat dissipation path when deploying the system.



| Wall Mount



- The mounting structure where the equipment is installed must be fire resistant. Do not install the equipment on flammable building materials.
- Ensure that the installation surface is solid enough to bear the weight of the equipment.

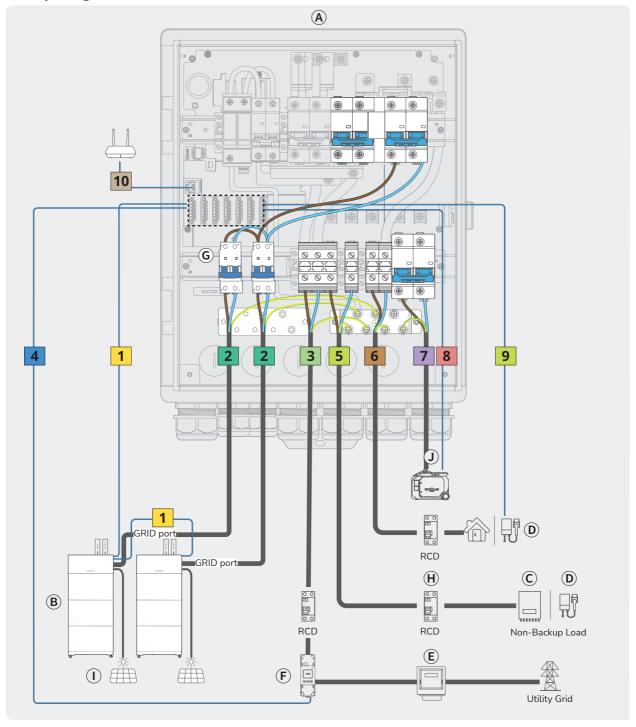


Electrical Connection



- All electrical connections must be carried out by a professionally trained and certified electrician.
- Device damage caused by incorrect cable connections is not covered by the product warranty.
- Before making electrical connections, ensure that the circuit breaker of the Gateway and all connected external switches are in OFF state. Otherwise, it may cause electric shocks.
- Please purchase cables that meet local certification standards.
- The cable colors shown in the figures are for reference only. Select an appropriate cable according to the local standards.
- Wear PPE and use dedicated insulated tools to avoid electric shocks or short circuits.

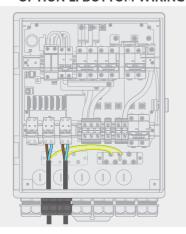
I Preparing Cables



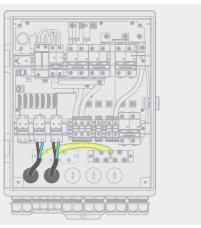
No.	Component	Description	From
A	EcoFlow Gateway (Single- Phase)	EF-SG-001	EcoFlow
B	EcoFlow PowerOcean Single-Phase system	Inverter: EF HD-P1-3K-S1 EF HD-P1-3.68K-S1 EF HD-P1-4.6K-S1 EF HD-P1-5K-S1 EF HD-P1-6K-S1 Battery: EF BD-5.1-S1 The Gateway only supports inverters with batteries; those without batteries will not operate properly.	EcoFlow
©	PV Inverter	Only connect to the third-party inverter: smart meter is not required. Connect to multiple devices: smart meter is required.	A third party
D	EcoFlow PowerPulse 2 EV Charger	EF PP-H02-1 EF PP-H02-2 EF PP-H02-3 EF PP-H02-8	EcoFlow
E	Utility Meter	I	/
F	EcoFlow Smart Meter	ADL200N-CT, YDM201D (For scenario where some of loads connected to the Gateway only.)	EcoFlow
G	Inverter circuit breaker	Recommended: an AC circuit breaker with a rated current of 32 A.	A third party
H	RCD	An RCD must be installed before the backup load. The rated leakage current must be greater than or equal to the number of inverters multiplied by 100 mA.	A third party
	PV string	A PV string is composed of the PV modules connected in series.	EcoFlow / A third party
J	Generator	Select a generator with a rated power of 20 kW or less based on the residential load power and the Gateway requirements.	EcoFlow / A third party

No.	Cable	Туре	Recommended Specifications
1	Inverter signal cable	Two-core Shielded Twisted Pair cable	Conductor cross-sectional area: 0.5 mm², cable outer diameter: 5 mm to 9 mm, length ≤ 30m
2	Inverter AC input power cable (INV1/INV2)	Three-core copper cable	Conductor cross-sectional area: 6 mm² to 8 mm², cable outer diameter: 13 mm to 26 mm
3	Grid AC output power cable	Three-core copper cable	Conductor cross-sectional area: 25mm² to 35 mm², cable outer diameter: 13 mm to 32 mm
4	Smart meter signal cable	Two-core Shielded Twisted Pair cable	Conductor cross-sectional area: 0.5 mm², cable outer diameter: 5 mm to 9 mm, length ≤ 30m
5	AC output power cable for the non-backup load	Three-core copper cable	Conductor cross-sectional area: 25 mm² to 35 mm², cable outer diameter: 13 mm to 32 mm
6	AC output power cable for the backup load	Three-core copper cable	Conductor cross-sectional area: 25 mm² to 35 mm², cable outer diameter: 13 mm to 32 mm
7	Generator power cable	Three-core copper cable	Conductor cross-sectional area: 25 mm² to 35 mm², cable outer diameter: 13 mm to 32 mm
8	Generator signal cable	Multi-core Shielded Twisted Pair cable	Conductor cross-sectional area: 0.2 mm^2 to 1 mm^2 , cable outer diameter: 5 mm to 9 mm , length $\leq 30 \text{m}$
9	EV charger signal cable	Two-core Shielded Twisted Pair cable	Conductor cross-sectional area: 0.5 mm², cable outer diameter: 5 mm to 9 mm, length ≤ 30m
10	Ethernet cable	Cat 5e or higher shielded network cable	Cable outer diameter: 5 mm to 9 mm, length ≤ 30m

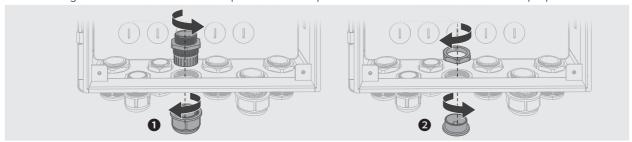
OPTION 1: BOTTOM WIRING



OPTION 2: BACK WIRING



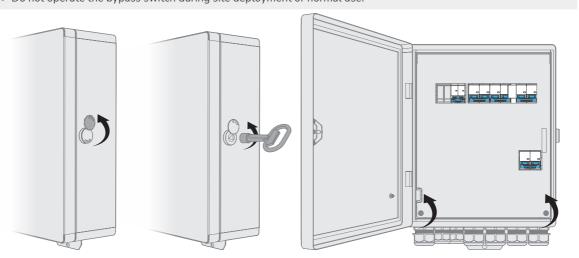
The bottom glands can be removed and replaced with the protective covers included for aesthetic purposes.



I Opening the Maintenance Compartment



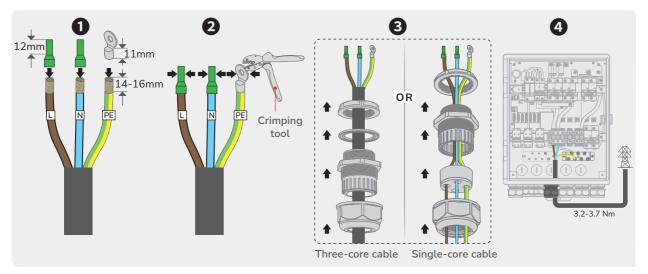
- Before maintenance, power off the main circuit breaker, the inverter, and the DC switches of the inverter and battery.
- Do not operate the bypass switch during site deployment or normal use.



I Installing the Grid AC Output Power Cable

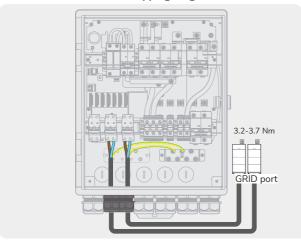


• Select a waterproof rubber plug with the corresponding cable diameter.



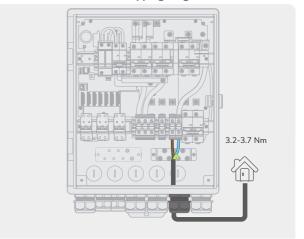
Installing the Inverter AC Input Power Cable

*Please refer to the section Installing the Grid AC Output Power Cable for the wire stripping length.



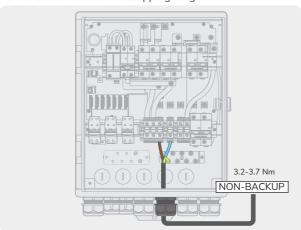
Installing the Backup Load Output Power Cable

*Please refer to the section Installing the Grid AC Output Power Cable for the wire stripping length.



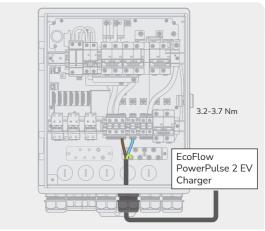
Installing the Non-backup Load Output Power Cable

*Please refer to the section Installing the Grid AC Output Power Cable for the wire stripping length.

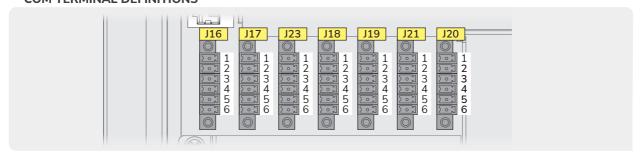


Installing the Power Cable of EcoFlow PowerPulse 2 EV Charger

*Please refer to the section Installing the Grid AC Output Power Cable for the wire stripping length.



I Installing the Signal Cable COM TERMINAL DEFINITIONS



J16	Definition	Used for
PIN1	RS485A0_B	FooFlow PowerPulse 2 EV Charger
PIN2	RS485A0_A	-EcoFlow PowerPulse 2 EV Charger
PIN3	RS485A1_B	- Modbus communication
PIN4	RS485A1_A	- Modbus communication
PIN5	RS485A2_B	Facilian Count Makes
PIN6	RS485A2 A	- EcoFlow Smart Meter

J17	Definition	Used for
PIN1	CAN0H	-PCS CAN
PIN2	CAN0L	-PCS_CAIN
PIN3	CAN1H	FMC CAN
PIN4	CAN1L	-EMS_CAN
PIN5	CAN2H	– Reserved
PIN6	CAN2L	– Reserved

Definition	Used for
Backup	On-grid/off-grid signal
SYN	Frequency synchronization signal
GND	Signal grounding
Backup	On-grid/off-grid signal
SYN	Frequency synchronization signal
GND	Signal grounding
	Backup SYN GND Backup SYN

J18	Definition	Used for	
PIN1	DO-12	Dry contact output (generator start/stan)	
PIN2	DO-11	- Dry contact output (generator start/stop)	
PIN3	DO-22	Duri as interest a cuting of	
PIN4	DO-21	— Dry contact output	
PIN5	DO-32	Duri contact cutout	
PIN6	DO-31	— Dry contact output	

J19	Definition	Used for
PIN1	DO-42	Dry contact output
PIN2	DO-41	-Dry contact output
PIN3	INT_12V	External 12 V input
PIN4	INT_GND	External 0 V input
PIN5	OUT_12V	12 V output
PIN6	OUT_GND	0 V output

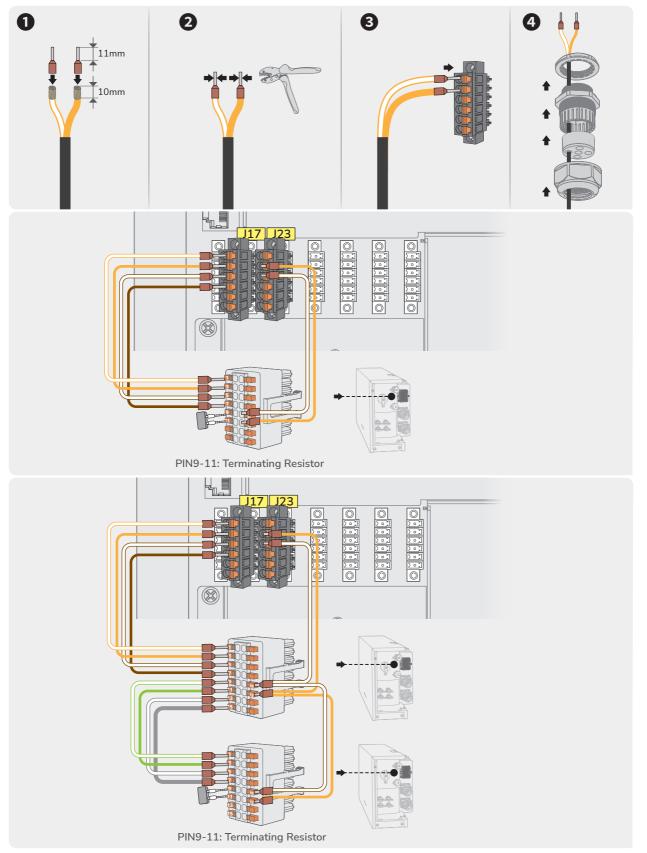
J21	Definition	Used for
PIN1	DI_IN5	
PIN2	DI_IN6	RCR input
PIN3	DI_IN7	_
PIN4	GND	Signal grounding
PIN5	GND	Signal grounding
PIN6	GND	Signal grounding

J20	Definition	Used for
PIN1	DI_IN0	_
PIN2	DI_IN1	
PIN3	DI_IN2	RCR input
PIN4	DI_IN3	_
PIN5	DI_IN4	_
PIN6	GND	Signal grounding

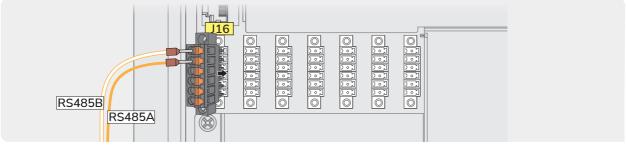
INSTALLING THE COMMUNICATION CABLES BETWEEN INVERTERS AND GATEWAY



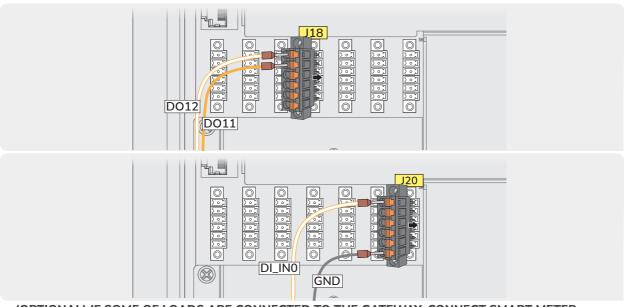
• Insert terminating resistors (included) for proper communication.



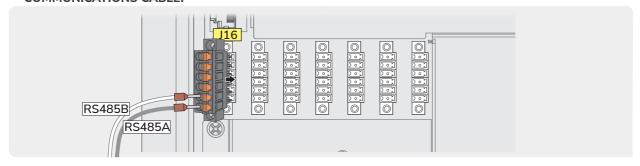
INSTALLING THE SIGNAL CABLE OF ECOFLOW EV CHARGER



INSTALLING THE GENERATOR START SIGNAL CABLE



(OPTIONAL) IF SOME OF LOADS ARE CONNECTED TO THE GATEWAY, CONNECT SMART METER COMMUNICATIONS CABLE.



System Commissioning

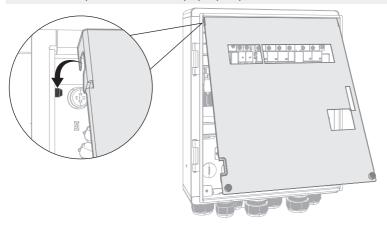
I Check Before Power-On

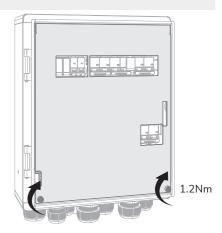
Check Item	Acceptance criteria
Equipments	Equipments are installed correctly and securely.
Grounding	The PE cable is connected correctly, securely, and reliably.
Switch	All the switches connecting to the system are in OFF position.
Cable connection	Please make sure there are no exposed cables in the entire system.
Unused terminals and ports	Unused terminals and ports are locked by waterproof glands.

I Closing the Maintenance Compartment



- Before closing the maintenance compartment, remove tools and unused screws from the maintenance compartment.
- Keep the delivered keys properly for future use.





I System Power-On



- Wear PPE and use dedicated insulated tools to avoid electric shocks or short circuits.
- Do not operate the bypass switch during site deployment or normal use.



- Upon system power-up, access the Pro App for EcoFlow PowerOcean (Single-Phase), navigate to the settings interface, and enable the gateway functionality. This enabling switch is factory-set to the disabled state by default.
- 1. Switch on QF1 (SPD).
- 2. Switch on QF2 (GRID).
- 3. Switch on QF4 (INVERTER).
- 4. Switch on QF5 (GENERATOR (if any)).
- 5. Wait for the inverter and battery to power on; observe the LED to check the inverter and battery operating status.

System Maintenance

I System Power-Off



- Only authorized personnel can open the maintenance compartment cover to perform maintenance operation.
- Before maintenance, power off the main circuit breaker, the inverter, and the DC switches of the inverter and battery.
- Before maintenance, power off backup load circuit breaker, grid AC circuit breaker, and 2 inverter AC circuit breakers.
- After the system powers off, the remaining electricity and heat may still cause electric shocks and body burns. Therefore, put on protective gloves and begin operating the equipment five minutes after the power-off.
- 1. Switch off QF5 (GENERATOR (if any)).
- 2. Switch off QF4 (INVERTER).
- 3. Switch off QF2 (GRID).
- 4. Power off the inverter and battery.
- 5. Use a multimeter to check that no AC voltage in the gateway is present.

I Routine Maintenance

Daily Inspection Items	Appearance Inspection	 Cabinet body without deformation/rust/damage, paint intact Cabinet door closed tightly, locks and identification in good condition Grounding terminal connected firmly, grounding wire without breakage
	Operation Status Monitoring	 Voltage within ±5% of rated value Current not exceeding circuit breaker rated value No abnormal noise, peculiar smell or overheating Indicator lights functioning normally (power/operation lights, etc.)
	Key Component Inspection	 Circuit breaker: Contacts without ablation, flexible operation Contactor: Coil without overheating, contacts without arc marks
Regular Maintenance Content	Weekly Maintenance	 Clean surface of the gateway and debris within 1m radius Check ventilation openings for blockages, ensure normal heat dissipation Test residual current device (press test button)
	Monthly Maintenance	 Clean dust inside and outside gateway with brush Inspect cable joints for overheating discoloration Tighten connection terminals, clean oxide layer and apply conductive paste
	Quarterly Maintenance	 Inspect capacitor cabinet: capacitors without expansion/leakage, good grounding Measure grounding resistance (should be ≤4Ω) Check busbar and lead connection firmness
Special Maintenance Requirements	Safety Device Calibration	Residual current device: Test operation reliability monthly

I Bypass Switch Operating Instructions

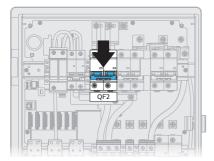


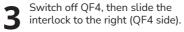
- Wear PPE and use dedicated insulated tools to avoid electric shocks or short circuits.
- Do not operate the bypass switch during site deployment or normal use.
- Do not switch on the bypass switch when the power is on. Otherwise, the high voltage may result in electric shocks and damage to the gateway.
- **DO NOT** switch on the bypass switch (QF3) when the generator (if any) is operating, as it may cause equipment damage or electric shock.
- The bypass switch can only bypass the grid, not the generator (if any).

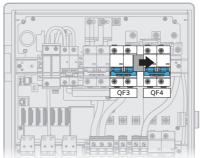
Power off the inverter and battery, and ensure the EPO button (if any) is pressed.

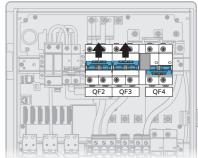


9 Switch off QF2.









Technical Parameters

	General Data
Model	EF-SG-001
Compatible Inverter	EF HD-P1-3K-S1, EF HD-P1-3.68K-S1, EF HD-P1-4.6K-S1, EF HD-P1-5K-S1, EF HD-P1-6K-S1
Dimensions	465 x 380 x 160 mm
Weight	15 kg
Noise emission	≤30 dB
Installation	Wall Mount
Bypass operation mode	Manual
Communication	Ethernet / RS485 / CAN / DI/DO
DC output	12V _{DC} /8W
Pollution degree	3
Types of earthing system	TN-S/TN-C-S/TT
EMC classification	Class B
External design	Box-type assembly
IK code	IK07
Type of construction	Fixed parts
Type of short-circuit protective device	Circuit breaker
Measures for protection against electric shock	Through the aluminum enclosure
Distribution boards (DBO)	Туре А
	Gird Connection
Grid connection type	L/N+PE
Nominal AC voltage	220/230/240 V
Nominal AC current	100 A
Nominal AC power	22/23/24 kW
Nominal AC frequency	50/60 Hz
Backup switchover time	0 ms *1
	AC Output to Backup Port
Nominal AC voltage	220/230/240 V
Nominal AC current	100 A
Nominal AC power	22/23/24 kW
Nominal AC frequency	50/60 Hz
Overvoltage category	3

Generator Port				
Nominal AC voltage	220/230/240 V			
Nominal AC current	100 A			
Nominal AC power	22/23/24 kW			
Generator 2-Wire Auto-Start	Supported			
Protection				
Low Voltage Ride Through	Supported			
Anti-Islanding	Supported			
AC Surge Protection *4	Type II			
Environment				
Cooling	Natural Convection *2			
Relative Humidity Range	0%~95% RH			
Ingress Protection Rating	IP54			
Max. Operating Altitude	3000 m (derating over 2000 m)			
Operating Temperature	-30°C to 55°C *3			
Storage Temperature	-30°C to 60°C			
nvironmental Category	Indoor/Outdoor			

^{*1} This parameter denotes the load-side transfer interruption duration. To implement this functionality, the gateway must be used in conjunction with the EcoFlow PowerOcean (Single-Phase) system.

Test Conditions: When the utility grid is in an open-circuit state, the rated power of the EcoFlow PowerOcean (Single-Phase) system shall exceed the total power consumption of the backup loads.

REGULATORY COMPLIANCE



English: Hereby, EcoFlow Inc. declares that this product is in compliance with Directives 2014/53/EU, 2011/65/EU(RoHS), :(EU)2015/863(RoHS). The full text of the EU Declaration of Conformity is available at the following Internet addresses .eu: http://www.ecoflow.com/eu/eu-compliance



English: This marking indicates that this product should not be disposed of with other household waste within the EU. Recycle this product properly to prevent possible damage to the environment or a risk to human health via uncontrolled waste disposal and in order to promote the sustainable reuse of material resources. Please return your used product to an appropriate collection point or contact the -retailer where you purchased this product. Your retailer will accept used products and return them to an environmentally

^{*2} With internal fan.

^{*3} The operating temperature ranges from -30° C to $+40^{\circ}$ C, and the long-term steady-state current is not derated. When the temperature ranges from 40° C to 55° C, the current is linearly derated from 100 A to 62.5 A.

^{*4} Should be replaced by a professional.

