



Annex 1

Incompatible Brands and Products with the EcoFlow PowerOcean DC Fit

EcoFlow PowerOcean DC Fit converter has independent PV simulator to form the output. This theoretically allows compatibility with most third-party PV inverters without MPPT conflict. Therefore, we provide an incompatibility list instead of a compatibility list. The inverters on the incompatibility list are special cases, and most compatibility issues arise because these third-party inverters operate differently than most string inverters.

It is crucial for EcoFlow to maintain a record of any devices that are incompatible or do not function correctly with our EcoFlow PowerOcean DC Fit. We request that you report to us promptly about any such devices.

Please note that this list will be updated periodically. Should you have further questions or require further support, please contact our service team via support.eu@ecoflow.com.

1. All microinverters
2. SolarEdge
3. Kaco BLUEPLANET TL1/TL3/NX1/NX3 series
4. Bosch BPT-S series
5. SOLAX X3 series
6. AISWEI/solplanet ASW LT-G2 series
7. SMA TL10 series
8. SUNGROW SH series

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Notice to All Partners Regarding the Installation of EcoFlow PowerOcean DC Fit

Dear Valued Partners,

In light of the unique features and requirements of the EcoFlow PowerOcean DC Fit, a retrofit battery storage solution, we request all partners and distributors to adhere to the following guidelines:

1. Inspection of Installation Environment: Prior to installing the EcoFlow PowerOcean DC Fit, conduct a thorough inspection of the working environment. It is crucial to ensure that the location complies with all relevant electrical and battery safety regulations. If the conditions do not meet these standards, refrain from installing the EcoFlow product.

2. Examination of Existing Solar Inverter Systems: Before integrating our product into an existing solar system, please thoroughly inspect and assess the solar inverter system. Utilize professional judgment, including necessary examinations and testing, to confirm compatibility and safety.

3. Post-Installation Examination: After the installation of the EcoFlow product, a professional examination is required. If there are any warnings or unusual occurrences, immediately uninstall the EcoFlow products. Service personnel are advised not to modify circuits or alter settings of the customer's existing devices. This is essential to maintain system integrity and safety.

4. Report of Incompatible Brands and Products: It is crucial for us to maintain a record of any devices that are incompatible or do not function correctly with our EcoFlow PowerOcean DC Fit. We request that you report to us promptly about any such devices. This information is invaluable for us to continuously improve our product compatibility and provide the best solutions to our customers.

5. Incompatible Brands: We are dedicatedly working to identify brands and products that are not compatible with our EcoFlow PowerOcean DC Fit. For detailed information on these, please refer to the attached Annex 1. Please note that this annex will be updated periodically, and additional notices will be provided, as feasibly as possible, to keep you informed of changes.^[c1] However, you should diligently stay informed and consult with EcoFlow staff to obtain the latest compatibility information.

6. Customer Safety Concerns: Responsibly address any safety concerns raised by customers. This may include repositioning, uninstalling, or returning the product as necessary. Our priority is to ensure customer satisfaction and safety while maintaining the high standards of EcoFlow products.

We appreciate your cooperation in these matters. Ensuring the proper installation and operation of the EcoFlow PowerOcean DC Fit is vital for both customer satisfaction and safety.

Thank you for your attention to these important guidelines.